



## **Glasgow pet emergency hospital expands its state-of-the-art facilities following £1.5m investment**

**A renowned emergency hospital for pets located to the west of the city centre in Glasgow, relaunched at the start of the year, after tripling in size, making it one of the most advanced facilities of its kind in Europe.**

The redeveloped hospital, run by the leading provider of emergency veterinary care for pets in the UK, Vets Now, has seen 10 new roles added to its 90-strong team across clinical and non-clinical roles.

The Vets Now 24/7 emergency and specialty hospital has expanded its current site by a further two floors, enabling it to grow both its daytime and out-of-hours emergency and referral caseload to cope with increased demand from both vet practices and pet owners.

As well as extra space, the expansion has importantly allowed investment in more state-of-the-art equipment and extended clinical services including: a custom-built intensive care unit, an entire floor dedicated to emergency and critical care, a specialist oncology treatment area, more theatres to facilitate increased demand, and the introduction of an interventional radiology service to allow vets to use leading, minimally-invasive procedures to treat small animals.

The hospital, which was at capacity before the redevelopment, is the key emergency and out-of-hours facility for treating Greater Glasgow's some 500,000 pets. The hospital treated 5,000 out-of-hours emergency cases last year while its referral clinicians saw 1,000 new cases with pets requiring ongoing specialist treatment in disciplines such as medicine and surgery.

Patricia Colville, business development director, Vets Now, said: "We have created a truly exceptional emergency centre of excellence here in Glasgow, and we're very proud to welcome our first patients to our new wards."

"For our local vet practice partners, we facilitate seamless referral of ECC cases allowing first-opinion practitioners to transfer intensive cases to our expanded hospital with ease. This will mean our team of dedicated specialist, referral and emergency vets can continue to provide the highest level of service providing care that moves from night to day and from emergency to elective referral cases.



“I’d like to thank our staff, who have worked tirelessly throughout the renovation period.”

Amanda Boag, clinical director, Vets Now, added: “Our Glasgow hospital is already established as one of the leading European sites for 24/7 emergency and critical care, and the new additions to our hospital and extended clinical services enables us to continue offering the high standard of client and patient care which we have become known for. Importantly, our veterinary facility here in Glasgow will allow us to continue to develop the next generation of ECC specialists.”

As one of the country’s leading state-of-the art 24/7 pet emergency facilities, the hospital has attracted some of Europe’s most experienced ECC specialists, including Dan Lewis and Tobias Grave and the team is strengthened by other ECC referral clinicians who have recently completed their residency training.

The Glasgow hospital has also expanded its emergency and critical care residency programme; a three-year post graduate training programme giving vets the opportunity to become European ECC specialists after training under the supervision of experienced ECC diplomates.

Glasgow is one of two specialist UK emergency hospitals run by Vets Now, the other being in Manchester. Both hospitals have emergency and critical care at its core, with complementary referral services including internal medicine, diagnostic imaging, oncology, soft tissue and orthopaedic surgery.

Vets Now Glasgow, open 24/7, is located at 123-145 North Street, Glasgow, G3 7DA. For more information about the Vets Now hospital in Glasgow visit [www.vets-now.com/Glasgow](http://www.vets-now.com/Glasgow), and for further details about Vets Now visit [www.vets-now.com](http://www.vets-now.com).

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#### **Notes to editor**

- Vets Now is the leading provider of emergency OOH veterinary care for small animals in the UK.
- With 24/7 Pet Emergency Hospitals in Glasgow, Manchester and an emergency and exotics Hospital in Swindon, and 59 out-of-hours clinics nationwide, Vets Now is committed to delivering a responsive emergency and critical care service for cats, dogs and other small animals.



- Vets Now also partners with more than 1,400 veterinary practices across the UK to provide their clients with a seamless out-of-hours emergency care service.
- Vets Now remains at the forefront of emergency veterinary care through its commitment to clinical excellence and training, employing many of the country's top Emergency & Critical Care Specialists.
- The Vets Now hospital in is home to orthopaedic surgery, soft tissue surgery, oncology and internal medicine, as well as offering local veterinary practices access to a 24/7 emergency and critical care service. The Glasgow hospital is staffed by world-class specialists and experienced vets who have undertaken years of additional training to qualify as experts in their field; and is equipped with some of the most advanced technology available in veterinary medicine.